

About The Harris Center

The Harris Center is the largest mental health and developmental disability care center in Texas. We have an inherent passion for helping those with mental illness and/or intellectual and developmental disabilities live to their fullest potential. We never lose sight of the vast importance of a person's self-worth. As advocates of respect and acceptance for all, we remain committed to making individuals the central focus of our work.

We partner with hundreds of community advocacy organizations, hospitals, foundations, governmental entities, non-profit groups, and others to connect consumers with the best available care. We are working hard to reduce the stigmas that surround mental illness and intellectual & developmental disabilities through the provision of high-quality services that include community outreach and education.

Harris County's population of more than four million is represented by at least 90 different languages and cultures. Our team is comprised of skilled physicians, clinicians and support staff fluent in several languages to meet the needs of Harris County residents.

As the state-designated Local Mental Health Authority and Local Intellectual and Developmental Authority for Harris County, The Harris Center provides services and supports that are as high quality, efficient, and cost effective as possible such that persons with mental disabilities may live with dignity as fully functioning, participating and contributing members of our community, regardless of their ability to pay.



Revision 11-12-18

Rights Protection Offices

If you feel you have been unfairly treated, have been denied needed services or accommodation by The Harris Center for Mental Health and IDD (The Harris Center), or if you are unable to resolve a complaint regarding services with an employee of The Harris Center or their supervisor, you may contact the following Rights Protection Offices:

The Harris Center for Mental Health and IDD

Rights Protection Officer
9401 Southwest Freeway
Houston, Texas 77074
713-970-7742
Accessible 24/7

Texas Health and Human Services

Civil Rights Office
701 W. 51st Street
Mail Code W206
Austin, Texas 78751
1-888-388-6332
HHSCivilRightsOffice@hhsc.state.tx.us

Disability Rights Texas

1500 McGowen St.
Houston, Texas 77004
713-974-7691
1-800-252-9108

Individuals with hearing impairment or loss may call any of the offices above using the free service of Relay Texas at 1-800-735-2989.

All complaints are handled confidentially.

 **The HARRIS CENTER** *for*
Mental Health and IDD

Transforming Lives

Intake for Children's Mental Health Services

Patient Assistance Line
(713) 970-7000, option 2

9401 Southwest Freeway, 4th floor
Houston, TX 77074

Walk-in service, Monday – Friday
Between 7:30 am and 3 pm until daily slots are filled.

www.TheHarrisCenter.org

 **The HARRIS CENTER** *for*
Mental Health and IDD

Children's Outpatient Mental Health Services



*Helping your child feel better
at home, at school and in the
community*



Children's Mental Health Services

Mental illness can affect people of any age, including children. It can make life at school, home and in the community difficult for your child, but it can also challenge you as a parent. It's important for you to know that The Harris Center is here to help you. We have two children's mental health outpatient clinics:

- **Southwest Community Service Center**
9401 Southwest Freeway, Houston
- **Southeast Community Service Center**
5901 Long Drive, Houston

Services may also be provided in your child's home and school and through our co-location clinics.

Referrals, eligibility screenings and intakes are conducted only at the 4th floor of our Southwest Community Service Center.



If you are experiencing a psychiatric crisis, or if you have an after-hours medication concern, please call The Harris Center 24/7 Crisis Line at 713-970-7000, option 1.

Eligibility screening and intake for
Children's Mental Health Services
9401 Southwest Freeway, 4th floor
Houston, TX 77074

Frequently Asked Questions

How can I receive services?

Please call the [Patient Assistance Line](tel:713-970-7000) at **713-970-7000, option 2**, or visit the 4th Floor of the Southwest Community Service Center located at 9401 Southwest Freeway, Houston, 77074, between Monday to Friday from 7:30 am to 3 pm. No appointment is needed, and walk-ins are processed until daily slots are filled on a first-come, first-served basis.

Calling the Patient Assistance Line before you visit the clinic is encouraged to make sure you know the entire list of documents that you must bring based on your case.

Some of these documents include:

- Proof of Harris County residency
- Proof of income and/or support
- Proof of insurance
- Personal identification

Services provided are determined by your diagnosis, symptoms and functioning at home and in the community, and availability of services at The Harris Center.

What services are available?

- Mental health assessment
- Medication-related services
- Routine case management
- Intensive case management
- Parent and child behavior-management skills training
- Counseling (Cognitive Behavior Therapy)
- Parent partners (peer support for parents)
- Crisis management
- Juvenile Justice mental health services (institutional and community-based)

Might I be eligible for services?

To be eligible for services, your child must be residing in Harris County, be between the ages of 3 and 17 and have a diagnosis of mental illness that creates a serious functional impairment at home, school or in the community.

